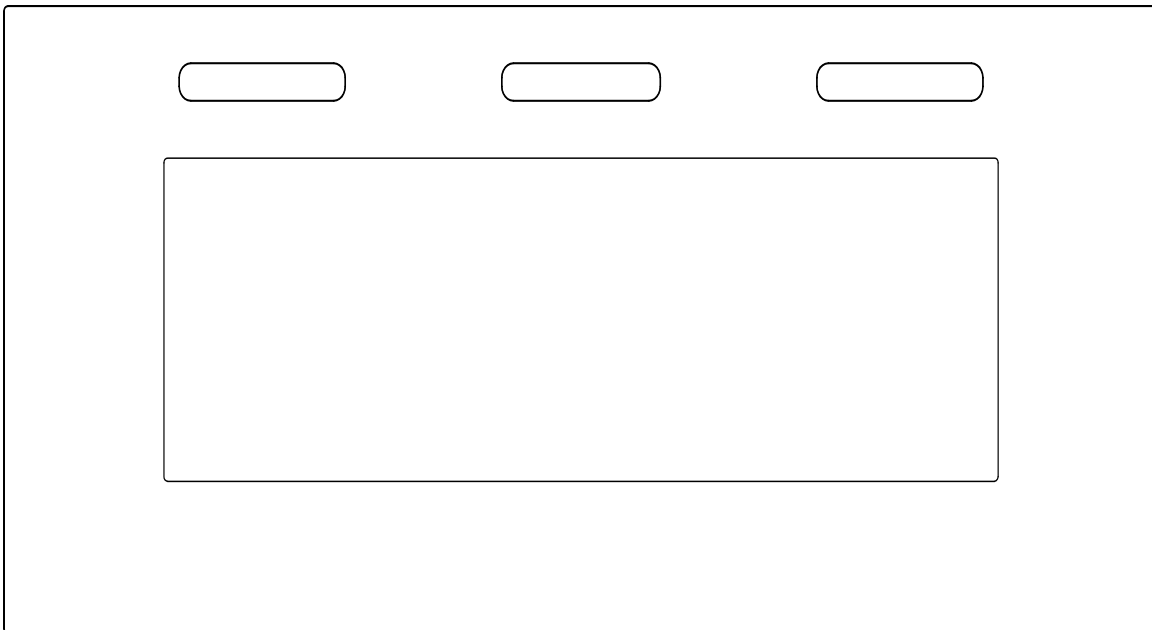


HW SERIES ELECTRIC FIREPLACE HEATER OWNER'S MANUAL

Wall Mounted Electric Fire

Model: HSW40 HSW50 HSW60 HSW80



⚠ WARNING

Read and understand this entire owner's manual including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

⚠ CAUTION

Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product.

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IMPORTANT SAFETY INFORMATION WARNING

- **THIS FIREPLACE IS HOT WHEN IN OPERATION AND CAN CAUSE SEVERE BURNS**
- Do not operate fireplace before reading and understanding operation instructions. Failure to operate fireplace according to operation instructions could cause fire or injury.
- Risk of burns. This fireplace is HOT when in operation and heating element is ON. Power to the fireplace should be turned off and the fireplace allowed to cool before servicing. To disconnect power to the fireplace, turn controls to off, then remove plug from outlet.
- Do not install damaged or incomplete, or substitute components.
- Young children should be carefully supervised when they are in same room with fireplace. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to the fireplace, install an adjustable safety gate to keep toddlers, young children and other at risk individuals away from the fireplace and hot surfaces.
- Clothing and other flammable material should not be placed on or near the fireplace.
- Due to high temperatures, the fireplace should be located out of traffic and away from furniture and draperies.
- Ensure that you have incorporated adequate safety measures to protect infants/toddlers from touching hot surfaces.
- It is imperative that the control compartments, circulating blower, and its passageway is kept clean.
- Under no circumstances should this fireplace be modified.
- Do not use the fireplace if any part has been under water.
- Do not operate the fireplace with the glass panel removed, cracked or broken.
- Keep the packaging material out of the reach of children. As with all plastic bags, these are not toys and should be kept away from children and infants.
- Servicing should only be done while the fireplace is disconnected from the power outlet.
- Unplug fireplace if not being used for an extended period of time.
- Do not operate this fireplace with a damaged cord or plug after the fireplace malfunctions, has been dropped, or damaged in any manner.
- Do not use outdoors.
- Never locate fireplace where it may fall into a bathtub or other water container.
- Do not run the cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
- Connect to properly grounded outlets only.
- Do not insert foreign objects into any ventilation or exhaust opening as this may cause an electric shock, fire, or damage to the fireplace.
- To prevent a possible fire, do not block the air intakes or exhaust in any manner. Do not use on soft surfaces, like a carpet, where openings may be blocked.
- Ensure clearances to combustibles are maintained when building a mantel or shelves above the fireplace. Elevated temperatures on the wall or in the air above the fireplace can cause melting, discoloration or damage to the decorations, a TV or other electronic components.

Parts and Hardware

Tools Required

- Phillips screwdriver
- Stud finder
- Level
- Tape measure
- Electric drill
- Wood drill bit

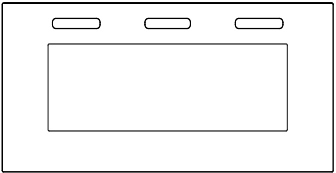

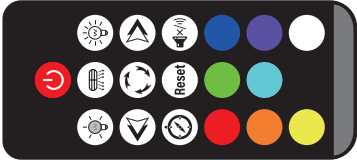

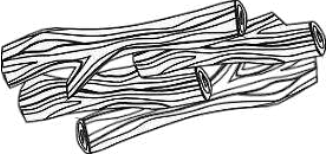

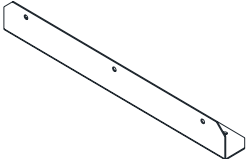
Unpacking and Setup

Unpacking Instructions

- Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Check the parts list to make sure no parts are missing. If parts are missing, please contact technical support for replacement parts.

NOTE: Dispose of plastic bag, as it may cause choking hazard with young children. Do not let children play with plastic bag.

BOX CONTENTS

		
<p>1 Fireplace x 1</p>	<p>Front Glass x 1</p>	<p>Remote Control x 1</p>
		
<p>Screws</p>	<p>Canyon Driftwood Logs</p>	<p>Crystal Embers</p>
		
<p>Metal Bracket x 2</p>		

Wiring

The HW series recessed fireplace can be plugged into a grounded 3-prong

outlet. **Testing the Fireplace Prior to Installation**

- Before installing the fireplace, test the fireplace to make sure that it operates properly. Due to the motor the fire will have a slight noise when in operation
- The remote will need syncing to the fire unit. This can be done in either of two ways.
1: when plugging the fire in for the first time you need to use the remote rather than the buttons on the unit. When first plugged in you should see an orange light come on and whilst this is on you tap the red power button at the top of the remote several times and this will sync the remote. If the fire is already plugged in – you can unplug the fire, leave the fire off for 20 seconds and try the above again.

OR

2: When the fire is plugged in turn on the fire using the red button on the fire. Then whilst the fire is on hold down the red button on the unit for 3-4 seconds and this should bring the orange light on and then tap the red power button at the top of the remote several times to sync.

Prong Outlet Installation

- Only use this fireplace on a 230V ac, 7.5-Amp grounded circuit. Never overload the circuit. If this fireplace trips the circuit breaker, unplug all other appliances on the same circuit before the next use. Avoid plugging other appliances into the same circuit as this fireplace.
- Always check the fireplace plug and connections before each use.
- Never plug this fireplace into an outlet that is cracked or has any loose wires or connections. Plugging this fireplace into a faulty outlet could result in the outlet overheating or catching fire.
- Make sure this plug fits securely into the outlet. Faulty wall outlet connections or loose plugs can cause the outlet to overheat. If the outlet or face plate is hot, discontinue use immediately and have a qualified electrician inspect and/or replace the faulty outlet.

Power Data

Model	HSW40	HSW50	HSW60	HSW80
Voltage	230Vac	230Vac	230Vac	230Vac
Watts	1500W	1500W	1500W	1500W
Amps	7.5AMP	7.5AMP	7.5AMP	7.5AMP

Installation

WARNINGS

- We would always recommend that you employ an experienced, qualified installer when fitting such products.
- Each installation will vary and specialist expertise is often required to conduct the building work.
- Gialalia / Your retailer therefore bears no responsibility or liability for any incorrectly installed fires.
- Due to high temperatures, keep the fireplace out of high traffic locations.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 1M away from the front of the fireplace.
- Never install the fireplace where it may fall into a bathtub or other body of water.
- Wear safety gloves and safety glasses for protection during installation. Broken glass may cause injury or harm.
- Prevent contact with loose insulation. Do not install the fireplace against a vapor barrier or exposed insulation.
- Do not expose the fireplace to the elements (rain, etc).

Choosing Installation Location

Choosing Wall Location

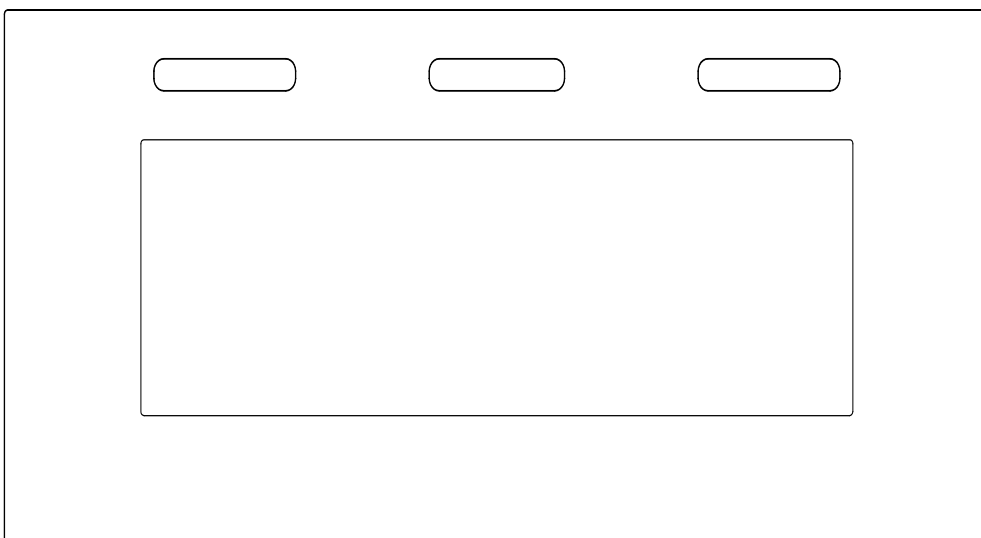
- Measure wall location to ensure that fireplace will fit on desired wall location.
- Minimum clearances (measurements taken from front of glass panel):

Bottom of Fireplace to Floor: 150mm	Top of Fireplace: 200mm to mantel
Sides of Fireplace: 0mm	Top of Fireplace: 200mm to TV
Back of Fireplace: 0mm	Top of Fireplace: 200mm to ceiling

- Select a location that is not prone to moisture and is located at least 1000mm away from combustible materials such as curtains, drapes, furniture, bedding, or other combustible materials.

How to remove the glass panel

1. Lift the glass panel until it separates from the lower glass slot and moves away from the fireplace.

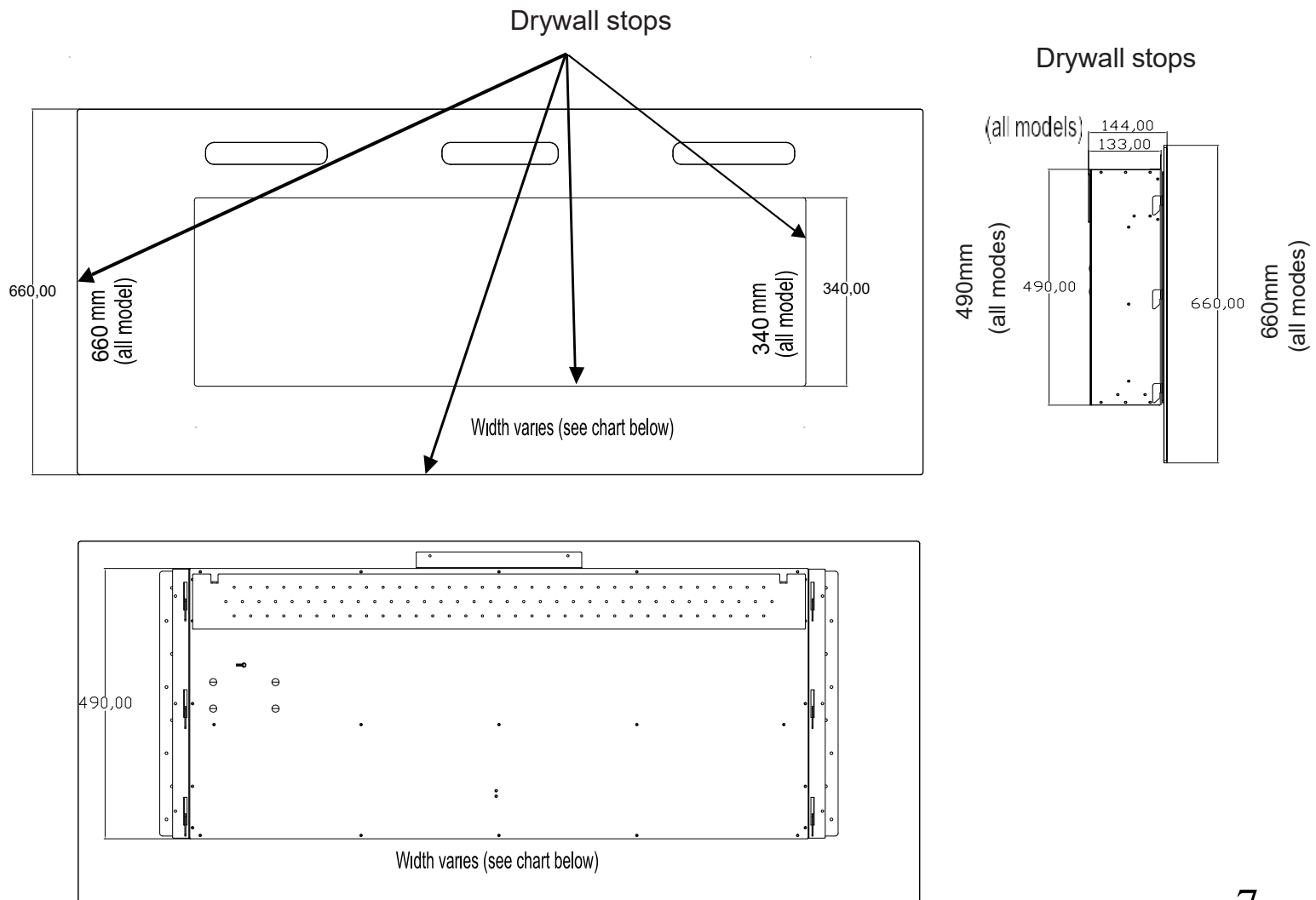


Recessed Installation

- Due to many different finish materials used on walls, it is highly recommended that you consult your local builder before you install this fireplace in the wall.
- Select a location that is not prone to moisture and is located at least 1000mm away from combustible materials such as curtains, drapes, furniture, bedding, or other combustible materials.
- In order to avoid the possibility of exposed insulation or vapor barrier coming in contact with the fireplace, it is recommended that the walls of the fireplace enclosure be “finished” (ie. Sheetrock, drywall, etc) as you would finish any other outside wall of your home. This will ensure that clearance to combustibles is maintained within the wall cavity.
- Never install fireplace into load-bearing walls. When recessing fireplace in a wall, recess into non-load bearing walls ONLY!

Instructions:

1. Choose a location on the wall to install fireplace.
2. Make an opening in the wall based on metal firebox size.



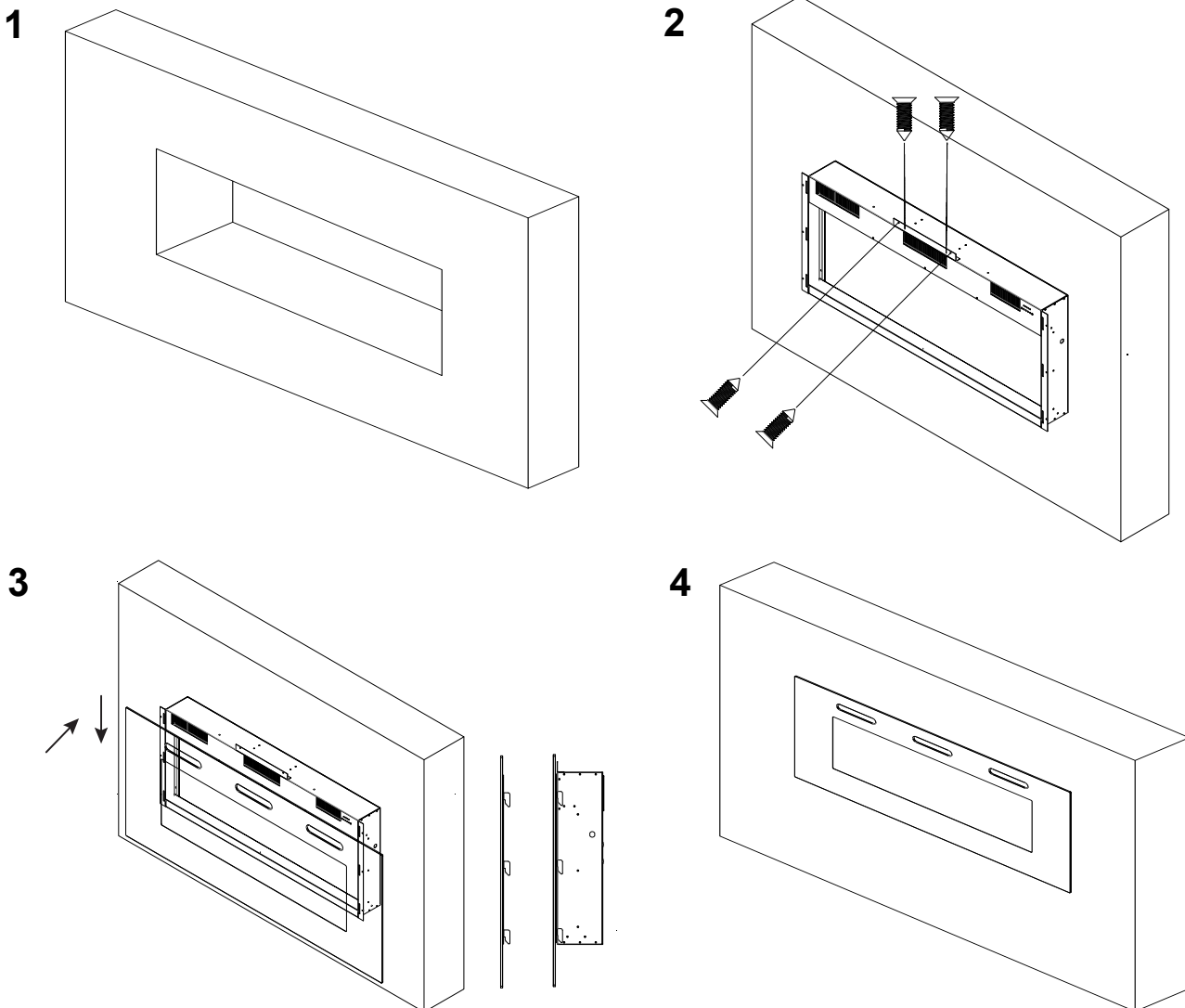
Fire Dimensions

Model Size	40"	50"	60"	80"
Fireplace Height overall	660mm	660mm	660mm	660mm
Fireplace Height Recess	490mm	490mm	490mm	490mm
Fireplace Width Overall	1050mm	1270mm	1526mm	1980mm
Fireplace Width Recess	627mm	847mm	1103mm	1557mm
Fireplace Depth Overall	144mm	144mm	144mm	144mm
Fireplace Depth Recess	133mm	133mm </td <td>133mm</td> <td>133mm</td>	133mm	133mm

Installation Overview

The HW Series Electric Fireplace can be installed in Two different configurations:

Recessed Installation:

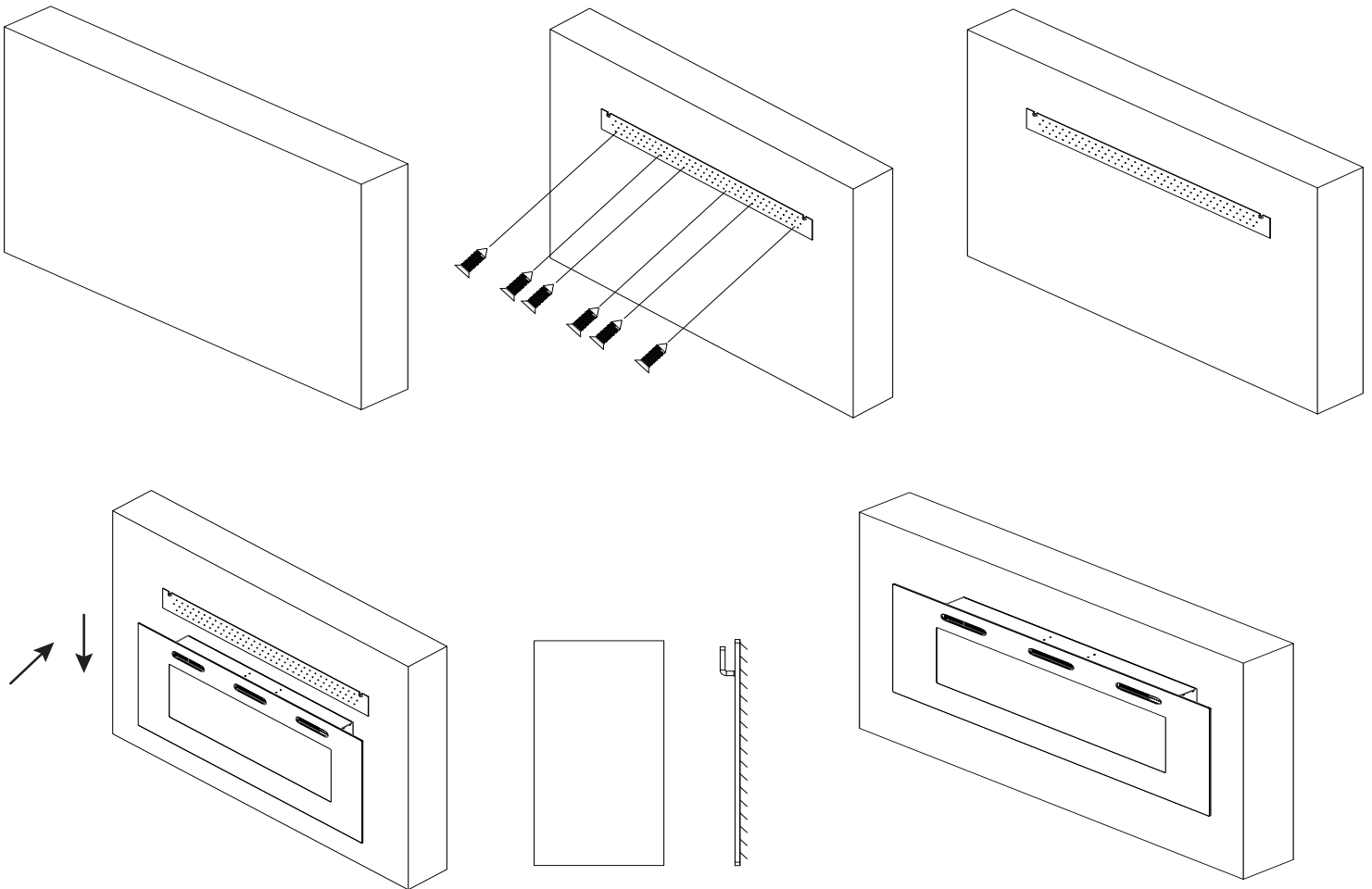


- Prepare the framed opening according to the Rough Opening Dimensions chart. Provide a 230Vac 7.5amp circuit for wire install at the top right of the framed opening.
- Install the L metal mounting bracket onto the top of the fireplace using the provided screws and secure it to the excavated wall
- Fireplace is fully recessed into the wall.
- Install the front panel. Find the J-shaped hook on the back, hang it diagonally upwards into the hanging hole, and then hang the panel vertically downwards.

CAUTION! Two adults are recommended for the installation of glass front. Use caution when handling glass. Failure to do so could result in personal injury or property damage.

Note: Make sure the glass is fully attached to the Fireplace

Wall Mounted Installation (Optional):



- Locate the mounting bracket on the wall in the desired location of the appliance. Level the bracket, then mark its location on the wall, including a marking for each of the fastener holes in the bracket.
- Punch holes in the marked areas on the wall and insert the wall anchor into the hole on the wall.
- Gently tap the anchors with a hammer until they are flush with the wall.
- Install the hook upwards and attach the bracket to the masonry anchor with screws. Hang appliance on the mounting bracket.
- Align the slots on the back of the appliance with the hooks on the top two corners of the bracket.
- Hang the appliance and pull down to ensure the hooks are fully engaged.

Warning! There is a risk of damage or personal injury! Do not use masonry anchors on concrete block walls or hollow walls wrapped with wood, gypsum wall panels, dry walls, or other materials.

Installing the Crystal Ember and Log-set

Once the fireplace is installed in the wall, place crystal media stones and artificial logs in the fireplace.

Installing the Crystal Embers

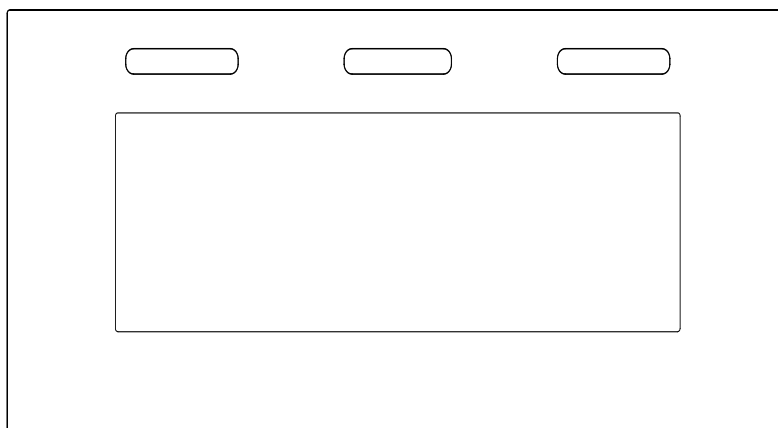
1. Carefully place crystal embers on plastic strip. Apply an even layer from side to side. Randomly place the crystals on top of the crystals to add an extra dimension to the ember bed.

Installing the Log-set

1. Carefully place the log set in the designed ember slot.

Reinstalling the Glass Panel

2. Once completed installing crystal embers or fire log, you are now ready to reinstall the glass panel.
 1. Use a suction cup to suck the middle position of the glass, lift it diagonally upwards, and place it in the glass slot above the fireplace
 2. Align the glass panel with the glass slot below the fireplace, place the glass panel back into the fireplace, and then push the glass panel into place.



Your HW Series fireplace is now ready for use!

Operating Fireplace

Once the fireplace has been plugged into a grounded outlet, the fireplace is now ready for operation. Ensure that the house circuit breakers for the power supply are turned on.

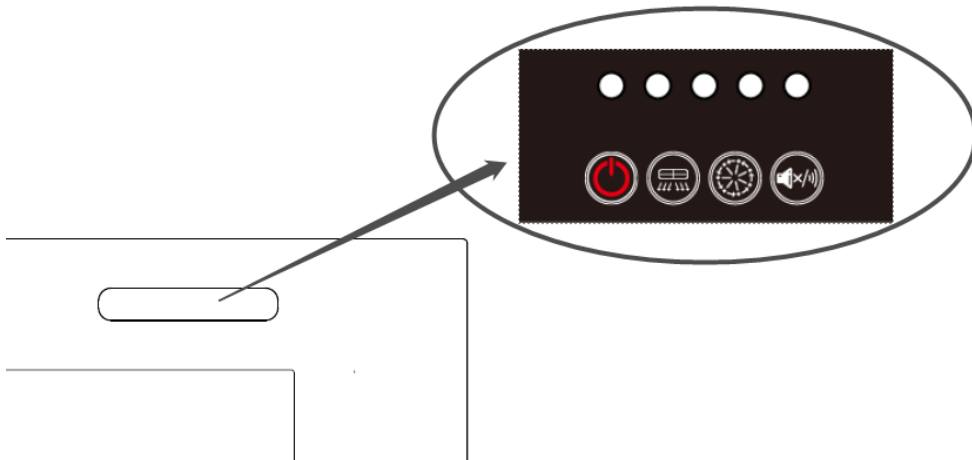
Power

Plug the power cable into a 230v 7.5 amp grounded outlet. Make sure the outlet is in good condition and that the plug is not loose. **NEVER** exceed the maximum amperage for the circuit. **DO NOT** plug other appliances into the same circuit.

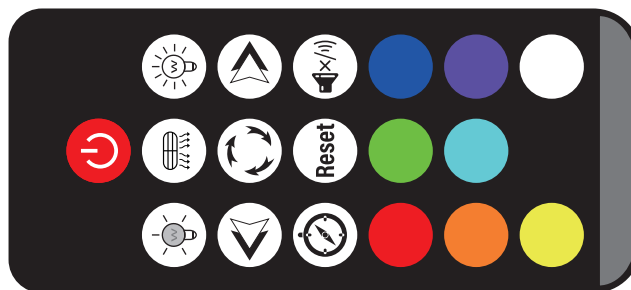
Methods of Operation

This electric fireplace can be operated by the CONTROL PANEL, located in the upper right hand corner of the fireplace, or by the WIRELESS REMOTE CONTROL. The operation and functions of both methods are the same.

Control Panel


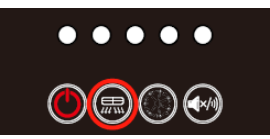




Wireless Remote Control




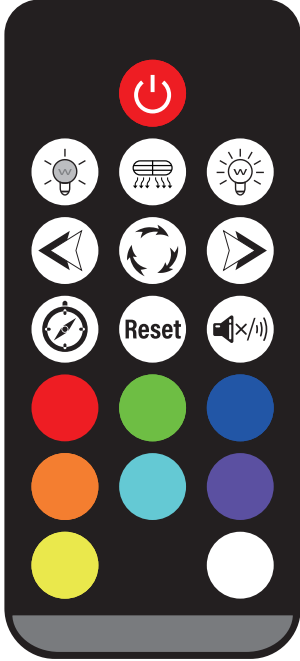







Method of Operation

Control Panel Functions

BUTTON	FUNCTION	ACTION & INDICATION
 <p>POWER</p>	<p>POWER button:</p> <p>ON: Enables control panel functions and remote control. Turns on flame effect.</p> <p>OFF: Disables control panel functions and remote control. Turns off flame effect.</p>	<ol style="list-style-type: none"> 1. Press once. The indicator light comes on. The power is on. All functions are enabled, and LED1 remains off for a long time 2. Press again. The flame effect is turned off. The device enters standby mode. All functions are turned off, and LED1 remains on for a long time 3. Long press and hold 3S to enter code matching mode (At the same time, the power on code checking function is retained, so the indicator light flashes simultaneously during code checking. After 5 seconds of no code checking operation, exit the code checking mode)
 <p>Heater</p>	<p>Heater button: Turns heater on and off- cycle.</p> <p>NOTE: The heater only works when the flame effect is ON. If the flame effect is OFF, the heater will not turn on.</p> <p>NOTE: To prevent overheating, the heater blows cool air for 30 seconds after it turns off.</p>	<ol style="list-style-type: none"> 1. Press once. The indicator light LED2 lights up. Turn on the low heater and blow out warm air. 2. Press again. The indicator light LED3 comes on. Turn on the high-pressure heater and blow out hot air. 3. Press again. The heater is turned off, while LED2 and LED3 are extinguished. The fan blows cold air for 30 seconds and then turns it off.
 <p>Timer</p>	<p>Timer button: Press the timer button continuously to schedule a cycle of 0.5 to 8 hours</p>	<ol style="list-style-type: none"> 1. Press this button to activate the timer function. When the timer is activated, the timer indicator LED 4 will remain on for a long time 2. When continuously pressing some keys, the timed duration indicator light LED5 flashes. The indicator light does not light up at 0.5, 1-8 hours, and 0.5H hours. The time gap between 1-8 hours is 3 seconds, and 1 hour corresponds to a fast flash of 0.5 seconds once
 <p>Sound</p>	<p>Sound button: crackle sound of fires</p>	<ol style="list-style-type: none"> 1. Press this button to turn on or off the sound of fires

Method of Operation

Wireless Remote Control Functions

	Power button	The machine can be turned on and off cyclically	
	Color ring	Adjustable single group color	
	dimmer	Adjustable single group brightness	
	Flash speed adjustment button	Adjust the speed of light flashing in dynamic light mode	
	Mode button	Adjustable light flashing mode	
	Timer button	1-8H timer setting	
	heater	Heater switch low-high-off continuous cycle	
	Sound button	Crackle sound ON/OFF	
Reset	Reset	Reset to default state	

Remote Control Operation

- This remote control uses 1 CR2025 batteries
- To improve operation of the remote control, aim the remote control at the front of the fireplace. **DO NOT PRESS the buttons too quickly.** Give the unit time to respond to each command.
- **NOTICE: NEVER** dispose of batteries in fire. Failure to observe this precaution **may result in an explosion.** Dispose of batteries at your local hazardous material processing center.

Care and Maintenance

Cleaning

- **ALWAYS** turn the heater **OFF** and unplug the power cord from the outlet before cleaning, performing maintenance, or moving the fireplace. Failure to do so could result in electric shock, fire, or personal injury.
- **NEVER** immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.

Metal:

- Buff using a soft cloth, slightly dampened with citrus oil-based product.
- **DO NOT** use brass polish or household cleaners, as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner sprayed onto a cloth or towel. Dry thoroughly with a paper towel or lint-free cloth.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

Plastic:

- Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Maintenance

- **RISK OF ELECTRIC SHOCK! DO NOT OPEN any panels. No user-serviceable parts inside!**
- **ALWAYS** turn the heater **OFF** and unplug the power cord from the outlet before cleaning, performing maintenance, or moving the fireplace. Failure to do so could result in electric shock, fire, or personal injury.

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the customer.

Storage:

- Store fireplace in a clean, dry place when not in use.

Warranty

Our electric fireplaces are to be free of defects in material and workmanship for one year from the date of purchase. This warranty only covers manufacturing faults.

This warranty does not cover damages, accidents, lack of maintenance, abuse or neglect. The warranty does not cover paint scratches, cosmetic blemishes, dents, corrosion or other normal wear and tear associated with the fireplace. Damage to the fire or other components due to water, weather damage, long periods of dampness or condensation. Damaging chemicals or cleaners are not covered under warranty.

This warranty does not cover breakage of the fireplace glass panel.

HW Series Electric Fireplace

Affix Serial Number Label Here